COMPUTER TECHNICIAN INDUSTRY FACTS

WHAT DO COMPUTER TECHNICIANS DO?

There is a growing demand for well-trained computer technicians as technology plays an increasingly important role across every aspect of society. Specific responsibilities vary from position to position, but often include:

- Installing hardware and software systems
- Maintaining or repairing equipment
- Troubleshooting a variety of computer issues
- Setting up computer security measures
- Configuring computer networks
- Offering technical support on-site or via phone or email

WHERE DO COMPUTER TECHNICIANS WORK?

Computer technicians can be found working in a variety of industries. Possible positions range from a computer technician in a retail electronics store who helps repair hardware and software, to a technical support advisor who helps people over the phone with their computer issues, to a member of an internal IT team within large and medium sized companies.

HOW MUCH DO COMPUTER TECHNICIANS EARN?

With many different opportunities, computer technicians often have a variety of positions to choose from, can earn competitive salaries, and may qualify for traditional employment benefits. The Department of Labor reports that the middle 50% of professionals in the field earn between $36,000 and $63,000 a year.

IS THE COMPUTER TECHNICIAN FIELD GROWING?

The 2016-2017 edition of the *Occupational Outlook Handbook*, published by the U.S. Department of Labor, estimates:

- **A growing job market** as industry employment is projected to grow by 12%, over 89,000 new jobs, by 2024. In addition to these new jobs, this field also offers clear advancement opportunities, which creates additional job openings as people move to new positions.
- **A high demand** for these services as computer technicians will become responsible for increasingly complex and sophisticated computer equipment and software.
- **A growing number of professionals** needed in the field as organizations upgrade their computer equipment and software.

"I couldn't be happier with the program. The course material was so thorough, and it was presented in a way that was really easy to understand on your own.

- Taylor, Class of 2012

COMPUTER TECHNICIAN PROGRAM DETAILS

TRAINING DESIGNED TO IMPROVE YOUR LIFE

Built on over 20 years of experience training high-quality healthcare professionals, the Computer Technician program helps you quickly gain the knowledge and skills you need to get a good job to better support your family and improve your financial stability.

PREPARE FOR A BETTER JOB

Our comprehensive curriculum is approved by the Computing Technology Industry Association (CompTIA) and is specifically designed to:

- Prepare you to work with hardware, software, networks, security issues, and more
- Help you gain the knowledge and skills needed to earn CompTIA A+ certification
- Train you to begin working immediately upon graduation

LEARN AT HOME

With online training, you can minimize the challenges of taking time out to return to school. The online training format offers distinct advantages, including the opportunity to:

- Study on a schedule that fits your life
- Progress at the pace that matches your learning style
- Enjoy the flexibility to adjust the time and effort you devote to your coursework each day

ACCOMPLISH YOUR GOALS WITH USEFUL EDUCATION

Our CompTIA-approved training is designed to help you accomplish your goal of getting a job. In addition to expert-designed curriculum and online flexibility, you'll also have one-on-one access to three instructor support teams—student support, technical support, and graduate support—to ensure you can complete your education and prepare for a better future! All of these teams are committed to helping you:

- Graduate quickly
- Prepare for the CompTIA A+ certification
- Successfully move into the workforce

PROGRAM OVERVIEW AND APPROXIMATE COMPLETION HOURS

Module	Hours
Program Orientation	1
Computer Fundamentals	7
Hardware	80
Networking	40
Laptops	5
Mobile Devices	7
Printers	5
Troubleshooting - Block 1	30
Midterm	4
Operational Procedures	5
Operating Systems	80
Security	10
Troubleshooting - Block 2	15
Practical Skills Lab	15
Final Exam Preparation	1
TOTAL	**305**