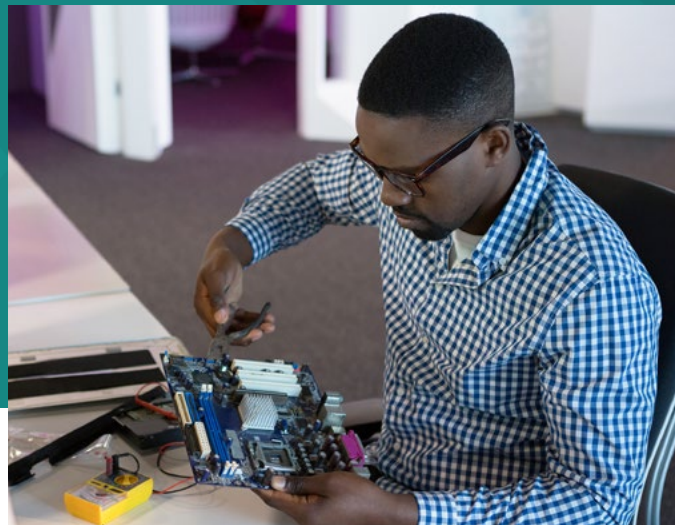


# Computer Technician A+

## INDUSTRY FACTS



### What do computer technicians do?

The demand for well-trained computer technicians is growing as technology plays an increasingly important role across every aspect of society. Specific responsibilities vary from position to position, but often include:

- Installing hardware and software systems
- Maintaining or repairing equipment
- Troubleshooting a variety of computer issues
- Setting up computer security measures
- Configuring computer networks
- Offering technical support on-site or via phone or email

### Where do computer technicians work?

Computer technicians can be found working in a variety of industries. Possible positions range from a computer technician in a retail electronics store who helps repair hardware and software, to a technical support advisor who helps people over the phone with their computer issues, to a member of an internal IT team within large and medium sized companies.

### How much do computer technicians earn?

With many different opportunities, computer technicians often have a variety of positions to choose

from, can earn competitive salaries, and may qualify for traditional employment benefits. The Department of Labor reports that the middle 50% of professionals in the field earn between \$37,000 and \$63,000 a year.

### Is the computer technician field growing?

The 2016–2017 edition of the Occupational Outlook Handbook, published by the U.S. Department of Labor, estimates:

- **A growing job market** as industry employment is projected to grow by 11%, over 89,000 new jobs, by 2026. In addition to these new jobs, this field also offers clear advancement opportunities, which creates additional job openings as people move to new positions.
- **A high demand** for these services as computer technicians will become responsible for increasingly complex and sophisticated computer equipment and software.
- **A growing number** needed in the field as organizations upgrade their computer equipment and software.

\*U.S. Department of Labor, Bureau of Labor Statistics

"I have learned so much in this program! I was a true beginner, and this made it easy for me to understand how a computer works. I can't wait to complete my course and put the skills I have learned to good use."

**D'WAN, CAREERSTEP LEARNER**

APRIL, 2019

# Computer Technician A+

## PROGRAM DETAILS

### Improve Your Life

Built on over 25 years of experience in training high-quality healthcare professionals, the Computer Technician program helps you quickly gain the knowledge and skills you need to get a good job to better support your family and improve your financial security.

### Prepare For A Better Job

Our expert-designed program is approved by the Computing Technology Industry Association (CompTIA). Choose the training employers trust:

- Prepare to work with hardware, software, networks, security issues, and more
- Gain the knowledge and skills you need to earn CompTIA A+ certification
- Train to begin working immediately upon completion

### Learn At Home

Online training minimizes the challenges of taking time out to return to school. The online training format offers distinct advantages:

- Study on a schedule that fits your life
- Progress at a pace that matches your learning style
- Enjoy the flexibility to adjust the time and effort you devote to your coursework each day

### Achieve Success With Live Learner and Career Support

Our program is designed to help you accomplish your goal of getting a job. In addition to employer-trusted training and online flexibility, you'll also have one-on-one access to three support teams—learner support, technical support, and career support—to ensure you can complete your training and prepare for a better future! All of these support teams are committed to helping you:

- Complete your training quickly
- Prepare for the CompTIA A+ certification
- Successfully move into the workforce

### Program Modules and Approximate Completion Hours

Module
Program Orientation
Computer Technician Core 1
Computer Technician Core 2
Program Completion: Computer Technician A+
<b>TOTAL HOURS: 134</b>