I couldn’t be happier with the program. The course material was so thorough, and it was presented in a way that was really easy to understand on your own.

- Taylor, Career Step Learner

**What do computer technicians do?**

The demand for well-trained computer technicians is growing as technology plays an increasingly important role across every aspect of society. Specific responsibilities vary from position to position, but often include:

- Installing hardware and software systems
- Maintaining or repairing equipment
- Troubleshooting a variety of computer issues
- Setting up computer security measures
- Configuring computer networks
- Offering technical support on-site or via phone or email

**Where do computer technicians work?**

Computer technicians can be found working in a variety of industries. Possible positions range from a computer technician in a retail electronics store who helps repair hardware and software, to a technical support advisor who helps people over the phone with their computer issues, to a member of an internal IT team within large and medium sized companies.

**How much do computer technicians earn?**

With many different opportunities, computer technicians often have a variety of positions to choose from, can earn competitive salaries, and may qualify for traditional employment benefits. The Department of Labor reports that the middle 50% of professionals in the field earn between $37,000 and $63,000 a year.

**Is the computer technician field growing?**


- **A growing job market** as industry employment is projected to grow by 11%, over 89,000 new jobs, by 2026. In addition to these new jobs, this field also offers clear advancement opportunities, which creates additional job openings as people move to new positions.

- **A high demand** for these services as computer technicians will become responsible for increasingly complex and sophisticated computer equipment and software.

- **A growing number of professionals** needed in the field as organizations upgrade their computer equipment and software.

*U.S Department of Labor, Bureau of Labor Statistics*
Program Overview and Approximate Completion Hours

<table>
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<th>MODULE</th>
<th>Hours</th>
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<tr>
<td>Program Orientation</td>
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<td>Computing Overview</td>
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<td>PC Technician Responsibilities</td>
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<tr>
<td>System Components</td>
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<td>Peripheral Devices</td>
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<td>Storage</td>
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<td>Networking</td>
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<td>Wireless Networking</td>
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<td>Printing</td>
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<td>Mobile Devices</td>
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<tr>
<td>System Implementation</td>
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<td>File Management</td>
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<td>System Management</td>
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<td>Security</td>
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<td>Capstone Exercises</td>
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<tr>
<td>PC Pro Certification Practice</td>
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<td>PC Pro Certification Practice (Single Attempt Only)</td>
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<td>CompTIA A+ 220-1001 Core 1 Certification Practice Exam</td>
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<td>CompTIA A+ 220-1002 Core 2 Certification Practice Exam</td>
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<td><strong>TOTAL</strong></td>
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</table>

**Improve your life.**
Built on over 25 years of experience in training high-quality healthcare professionals, the Computer Technician program helps you quickly gain the knowledge and skills you need to get a good job to better support your family and improve your financial security.

**Prepare for a better job.**
Our expert-designed program is approved by the Computing Technology Industry Association (CompTIA). Choose the training employers trust:

- Prepare to work with hardware, software, networks, security issues, and more
- Gain the knowledge and skills you need to earn CompTIA A+ certification
- Train to begin working immediately upon completion

**Learn at home.**
Online training minimizes the challenges of taking time out to return to school. The online training format offers distinct advantages:

- Study on a schedule that fits your life
- Progress at a pace that matches your learning style
- Enjoy the flexibility to adjust the time and effort you devote to your coursework each day

**Achieve success with live learner and career support.**
Our program is designed to help you accomplish your goal of getting a job. In addition to employer-trusted training and online flexibility, you'll also have one-on-one access to three support teams—learner support, technical support, and career support—to ensure you can complete your training and prepare for a better future! All of these support teams are committed to helping you:

- Complete your training quickly
- Prepare for the CompTIA A+ certification
- Successfully move into the workforce