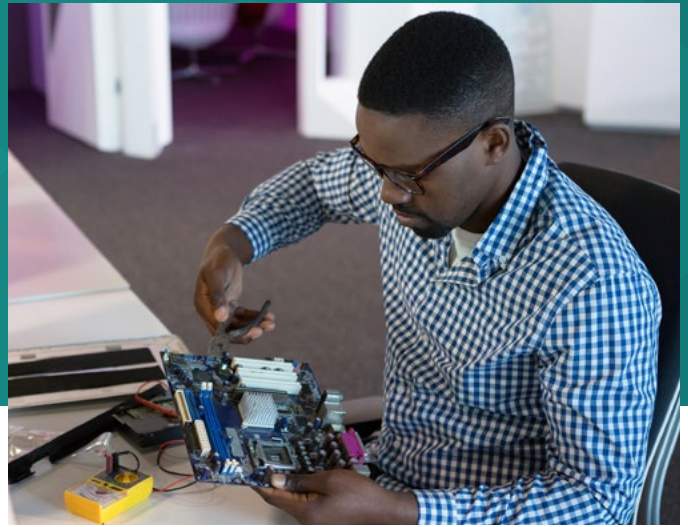# Computer Technician

## INDUSTRY FACTS



## What do computer technicians do?

The demand for well-trained computer technicians is growing as technology plays an increasingly important role across every aspect of society. Specific responsibilities vary from position to position, but often include:

- Installing hardware and software systems
- Maintaining or repairing equipment
- Troubleshooting a variety of computer issues
- Setting up computer security measures
- Configuring computer networks
- Offering technical support on-site or via phone or email

## Where do computer technicians work?

Computer technicians can be found working in a variety of industries. Possible positions range from a computer technician in a retail electronics store who helps repair hardware and software, to a technical support advisor who helps people over the phone with their computer issues, to a member of an internal IT team within large and medium sized companies.

## How much do computer technicians earn?

With many different opportunities, computer technicians often have a variety of positions to choose from, can earn competitive salaries, and may qualify for traditional employment benefits. The Department of Labor reports that the average salary for a computer technician can range from $34,220-$91,060.

## Is the computer technician field growing?

The 2022 edition of the Occupational Outlook Handbook, published by the U.S. Department of Labor, estimates:

- **A growing job market** as industry employment is projected to grow by 6%, by 2031. In addition to these new jobs, this field also offers clear advancement opportunities, which creates additional job openings as people move to new positions.
- **A high demand** for these services as computer technicians will become responsible for increasingly complex and sophisticated computer equipment and software.
- **A growing number** of techs are needed in the field as organizations upgrade their computer equipment and software.

*U.S. Department of Labor, Bureau of Labor Statistics

"I have learned so much in this program! I was a true beginner, and this made it easy for me to understand how a computer works. I can't wait to complete my course and put the skills I have learned to good use."

**D'WAN, CAREERSTEP LEARNER**

CareerStep

# Computer Technician

## PROGRAM DETAILS

### Improve Your Life

Built on over 25 years of experience in training high-quality healthcare professionals, the Computer Technician program helps you quickly gain the knowledge and skills you need to get a good job to better support your family and improve your financial security.

### Prepare For A Better Job

Train affordably without sacrificing quality. This program's comprehensive training was developed by industry professionals with years of experience – specifically designed to help you prepare for the CompTIA A+ exams.

- Prepare to work with hardware, software, networks, security issues, and more
- Gain the knowledge and skills you need to earn CompTIA A+ certification
- Train to begin working immediately upon completion

### Learn At Home

Online training minimizes the challenges of taking time out to return to school. The online training format offers distinct advantages:

- Study on a schedule that fits your life
- Progress at a pace that matches your learning style
- Enjoy the flexibility to adjust the time and effort you devote to your coursework each day

### Achieve Success With Live Learner and Career Support

Our program is designed to help you accomplish your goal of getting a job. In addition to employer-trusted training and online flexibility, you'll also have one-on-one access to three support teams—learner support, technical support, and career support—to ensure you can complete your training and prepare for a better future! All of these support teams are committed to helping you:

- Complete your training quickly
- Prepare for the CompTIA A+ certification
- Successfully move into the workforce

### Program Modules and Approximate Completion Hours

| Module | Hours |
| --- | --- |
| Program Orientation | 1 |
| Computing Overview | 5 |
| PC Technician Responsibilities | 4 |
| System Components | 13 |
| Peripheral Devices | 5 |
| Storage | 9 |
| Networking | 10 |
| Wireless Networking | 5 |
| Printing | 5 |
| Mobile Devices | 6 |
| System Implementation | 5 |
| File Management | 6 |
| System Management | 17 |
| Security | 11 |
| Capstone Exercises | 4 |
| PC Pro Certification Practice | 51 |
| PC Pro Certification Practice (Single Attempt Only) | 2 |
| A+ Core 1 | 12 |
| A+ Core 2 | 11 |
| **TOTAL** | **158** |