

Healthcare Leadership

LEARNING OBJECTIVES



Managing people is a tough job. One that requires the perfect blend of optimism, empathy, integrity, and vision. And, because they're so attuned to their strengths and weaknesses, the best leaders know exactly when and how to put these qualities to use.

They know how to communicate. They know how to listen. And they know how to cultivate a culture of engagement, performance, and accountability.

In CareerStep's Healthcare Leadership course, both current and future leaders will discover the benefits of Participative Management Leadership — a model designed to include staff in critical decision processes. It works exceptionally well in medical environments because it involves employees in decisions and initiatives that directly impact their job satisfaction.

Fundamentals of Participative Leadership

- Outline, define, and discuss the basics of participative leadership.

Leadership Action Plans

- Create a leadership action plan based on the participative model.

Course Exam

- Test your knowledge.