

Medical Spanish Front Office

LEARNING OBJECTIVES



When we lose our ability to understand each other, the consequences can be devastating. And in an industry where solid communication is a matter of life-and-death, the ability to speak a second language makes you an irreplaceable asset. And that isn't hyperbole.

Spanish for the Medical Front Office is a self-paced, online occupational conversation course. We'll cover basic reception terms, standard insurance jargon, and general medical terminology to help build relationships, collect information, and set expectations for patients and their families.

Spanish Fundamentals:

- Learn standard greetings and conversational phrases.
- Discuss survival words.
- Review numbers 0–9 and numbers 10–1000.
- Learn colors, directions, places, months, and seasons.

Spanish for the Medical Front Office:

- Discover how to learn a patient's medical history and obtain insurance information.
- Review job titles and people.
- Learn crucial phrases that express the patient's physical state.