Remote Workforce Management

LEARNING OBJECTIVES

Management is tough, particularly when collaborating with a team that works from home in various cities, states, and time zones. This separation adds a unique layer of difficulty for leaders as they navigate the murky waters of remote work and struggle to maintain a high level of productivity.

That's why this course delivers comprehensive instruction and guidance around the implementation and management of a remote-work model unique to healthcare organizations.

Understanding Effective Remote-Work Models

- Find out what works and what doesn't when managing a team of remote employees.

Advantages & Disadvantages of Remote-Work Models

- Learn why telehealth is on the rise—and how it impacts your ability to provide exceptional care and service.

Communication & Management for the Remote Workforce

- Review general communication and management skills for a remote workforce.

Remote-Work Tools & Resources

- Discuss various remote-work tools and resources.

The Remote Workforce Action Plan

- Learn to build and execute a remote-workforce action plan.

The Future of Remote-Work Business Models

- Explore the realm of possibilities and discuss the current state of remote work— and where this trend will take the healthcare industry.

Course Exam