

# Telehealth Skills

## LEARNING OBJECTIVES



Telehealth is gaining steam. It's a trend that's here to stay—and as tech continues to evolve, you'll find a wide variety of philosophies and approaches to this new way of business. What infrastructure do companies need to connect with patients, treat illnesses, and protect data? How do teams stay engaged and maintain a high level of performance without the one-on-one interaction in-office care typically provides?

This course delivers comprehensive instruction and guidance on all the primary methods and models of modern telehealth, including technology standards, remote monitoring, and reimbursement.

### **Introduction to Telehealth**

- Discuss the basic premise of telehealth and explain why remote work is critical for healthcare providers.

### **Patient Privacy & Basic Reimbursement**

- Discuss Protected Patient Health Information and explain telehealth reimbursement.

### **The Telehealth Action Plan**

- Review the key components of a successful telehealth business plan.

### **Government Reimbursement & Regulations**

- Learn how to stay compliant in a remote work environment.

### **The Future of Telemedicine**

- Discuss current trends and what businesses need to be successful as these trends evolve.

### **Telehealth Communication Lesson & Practice Session**

- Engage in real-world telehealth practice.

### **Course Exam**